

Sources of information if you have been affected by storm Ciaràn



Hello,

We hope that you have not been affected by last night's storm. If you have, the following information might be helpful.

Devon County - Flooding and standing water reporting:

If it's an emergency and there is a danger to life as a result of flooding call 999.

If a river is flooding please contact the Environment Agency on 0345 988 1188.

Internal property flooding can be reported on the Devon Council [webpage](#). If you need to report an emergency on a highway that is very likely to present an imminent threat to life or serious injury or serious damage to property please call 0345 155 1004.

The Local Resilience Forum advises that if floods are imminent, people must:

- Co-operate with emergency services and local authorities - you may be evacuated;
- Turn off gas, electricity and water supplies at the mains. Find out where these are well in advance of any flood;
- Put plugs into sinks and weigh them down with something heavy;

- Move sentimental items like photographs upstairs and think about storing them more safely in future in case you forget or don't have time to move them during a flood;
- Move as many possessions upstairs as you can.

Recovering from flooding

The Association of British Insurers has advice if you are recovering from flooding - <https://www.abi.org.uk/products-and-issues/topics-and-issues/flooding/recovering-from-a-flood/>

Useful Websites

Devon County Emergency Planning Service: <https://www.depp.org.uk/>

Devon & Cornwall Constabulary: <http://www.devon-cornwall.police.uk>

Devon & Somerset Fire & Rescue Service: <http://www.dsfire.gov.uk>

Disaster Action: www.disasteraction.org.uk

Environment

Agency: www.gov.uk/government/organisations/environment-agency

Floodline: <https://www.gov.uk/check-if-youre-at-risk-of-flooding>

HM

Coastguard: <https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

Highways England: <https://nationalhighways.co.uk/>

Local Resilience Forum: www.dcisprepared.org.uk

Met Office: <http://www.metoffice.gov.uk/public/weather/forecast>

National Flood Forum: <https://nationalfloodforum.org.uk/>

South West Ambulance Service: www.swast.nhs.uk

UK Resilience:

www.gov.uk/government/policies/improving-the-uks-ability-to-absorb-respond-to-and-recover-from-emergencies



For more information read more about the Devon Community Resilience Forum [here](#) or contact rod.birtles@devoncommunities.org.uk.

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